Non- Receipt of Goods Disclaimer Form

Claimant (recipient) Name:	
Recipient Address:	

Parcel Consignment:		Date Dispatched:	

I confirm that the goods ordered from (company name) ……on DD/MM/YY……. have not been received. I have checked with all the other members of my household and neighbours, and confirm that they have not received the goods either.

I agree to co-operate with DHL Parcel UK security and/or police in the event of any investigation into the missing item(s).

List of Goods not received

Item1:	
Item2:	
Item 3:	
Item 4:	
Item 5:	

I believe the above declaration is true to the best of my knowledge and belief. I understand to make a false statement could lead to prosecution and/or civil proceedings

Recipient name (Print):……..Signature: ……

Date Signed (DD/MM/YY):.....

Please return the completed form by emailing to Parcelclaims_ecsuk@dhl.com. Please remember to retain a copy for your own records.

Please note that this form does not constitute the raising or submission of a claim. It only confirms that the goods have not been received by the recipient.